

March 31, 2008

Ms. Vernice Armour  
44 Mine Rd  
Suite 2, #421  
Stafford, VA 22554

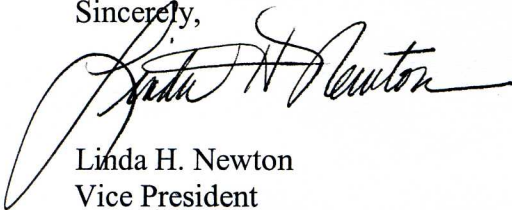
Dear Vernice,

My apologies for the delay in sending you this thank you for coming to Blue Cross & Blue Shield of Rhode Island on March 14<sup>th</sup> to participate in the speaking engagement and book-signing event with Kirsten Holmstedt. Our celebration of Women's History Month was a great success!

I know that both our employees and community partners were fascinated to learn about what inspired you to reach one of your ultimate goals – becoming the first female African American combat pilot. You brilliantly brought your stories back to life and used the forum as an opportunity to inspire everyone around you to tackle life's challenges head on.

Once again, thank you for sharing a piece of history in the making with all of us at Blue Cross & Blue Shield of Rhode Island.

Sincerely,



Linda H. Newton  
Vice President  
Community Relations, CSR & Diversity